

Dear Red Raider Family,

We understand how frustrating and disruptive the ongoing power issues have been.

Prior to reopening the Lubbock campus on Monday, March 24, power had been restored and remained stable for several days. However, at approximately 9:40 this morning, several buildings on the south and west sides of campus experienced a power outage. Lubbock Power & Light (LP&L) crews were immediately dispatched to assess the situation and restore power to the affected areas. Power has now been restored, and LP&L has assured us that our power supply is stable.

LP&L has emphasized to us that this morning's outage was caused by an underground circuit issue that is unrelated to the previous incident, and therefore, today's outage was an isolated event and is not connected to the power issues the campus experienced beginning on March 12.

While power has been restored, it will take additional time for some essential systems—such as chilled water and climate control—to fully stabilize. Our teams are working diligently to monitor and maintain these services, and LP&L will conduct a root cause analysis to identify the cause of this morning's outage to ensure no further issues with that particular circuit. In the long term, Texas Tech and LP&L are working together to upgrade and strengthen the reliability of all electrical infrastructure on campus.

With six weeks of class remaining, we are committed to continuing face-to-face instruction, supporting you and minimizing any disruption to your academic experience.

Thank you again for your patience and cooperation. We will provide updates as needed and appreciate your understanding as we move forward together.

Sincerely,

Lawrence Schovanec

President, Texas Tech University





